

Product End of Manufacturing(EOM) Notification Series 8 Kiosk

March 27, 2024

Source Technologies is committed to providing the highest quality products and services to our customers. As a technology developer and provider, we understand that technology evolution allows our customers to establish and maintain competitive advantages, achieve operational efficiencies, and provide superior customer service. At Source Technologies, we view product EOM as a part of the life cycle that drives new technology and product innovation. All technology products eventually reach the end of their useful life requiring a business decision to discontinue availability and maintenance.

The **Series 8** kiosk has reached a point in its life cycle where components are increasingly difficult to source. As such, we must make a difficult business decision to announce the EOM on the **Series 8** effective as of the date of this letter. We will do our best to accommodate orders for new products placed between now and 3/31/2024, but our ability to fulfill orders relies on component availability. We will inform customers of component availability upon request. We will not accept orders for any new 8-Series kiosks after 3/31/2024.

The current **Series 8** kiosk maintenance contracts will be supported through their contracted dates, however, we are unable to renew these contracts upon expiration. Effective the date of this notice, no new maintenance contracts will be available.

Please contact Source Technologies at 1-800-922-8501 with any questions or concerns regarding your organization's self-service technology needs.

Sincerely,
Source Technologies