

## Product End of Life (EOL) Notification

October 1, 2010

Source Technologies is committed to providing the highest quality products and services to our customers. As a technology developer and provider, we understand that technology evolution allows our customers to establish and maintain competitive advantages, achieve operational efficiencies, and provide superior customer service. At Source Technologies, we view product EOL as a part of the life cycle that drives new technology and product innovation. All technology products eventually reach the end of their useful life requiring a business decision to discontinue availability and maintenance.

The **5-Series** kiosk has reached a point in its life cycle where components are increasingly difficult to source. As such, we must make a difficult business decision to announce the EOL on the **5-Series** effective as of the date of this letter. We will do our best to accommodate orders for new products placed between now and 12/31/2010, but our ability to fulfill orders relies on component availability. We will inform customers of component availability upon request. We will not accept orders for any new 5-Series kiosks after 12/31/2010.

Source Technologies will not sell any maintenance kits after December 31, 2011. Maintenance kit orders placed in advance of this end date will be filled based on component availability.

Source Technologies understands how integral this equipment is to our customer's overall productivity. Newer technology provides more productivity and greater efficiency in the same or similar applications as these older products. As an engineering-driven company, we maintain a continuous new product development schedule that includes new bill payment kiosks and components such as the recently launched PilotPoint 5-Series Plus kiosk. Please contact Source Technologies at 1-800-922-8501 to discuss how the latest Source Technologies products can address your organization's self-service bill payment technology needs.

Sincerely,  
Source Technologies