



Case Study:
Secure Print Solutions

CASE STUDY



St. Clair Medical Center saves thousands of dollars each year with FormsPartner™ automation, improving nursing station efficiency

About the Customer

St. Claire Medical Center is a 159 bed facility located in Morehead, Kentucky. Each year St. Claire processes over 155,000 outpatient visits, 24,000 emergency visits, over 5,000 inpatient visits, and over 3,000 surgical visits. In a normal workday, nurses at St. Claire must process a wide variety of patient forms.

What We Found

Utilizing embossing equipment and patient ID card printers, which are costly to purchase and maintain, St. Claire Medical Center was in search of a more cost and time efficient solution. Dissatisfied with the quality of the impression created with the embossing equipment which increased the possibility of errors being made by employees, St. Claire was looking to transition from a traditional system to a more streamlined, automated process.

St. Claire was looking for a solution that possessed the capability to integrate seamlessly into their current IS environment, would allow them to design and change their own forms as needed, and could interface with multiple software programs used by the hospital. Ultimately, the hospital wanted a solution that could route electronic forms quickly and easily to the other nursing stations throughout the entire hospital.

Source Technologies' Solution

Source Technologies installed FormsPartner®, an easy-to-use server based electronic forms software application. It accepts data from a wide range of sources and merges it with the appropriate form, then outputs the completed form to printers and other devices throughout your organization. By implementing FormsPartner, Source Technologies eliminated the cost, time, and quality issues St. Claire was dissatisfied with while requiring no changes to the current information system.

A variety of commonly used nursing and admission forms were designed and stored on a NT server running their new software. These forms included assessment forms, discharge forms, fluid balance sheets, IV flow sheets, and bedside care guides. Today, nurses can easily merge patient data and then automatically produce, make quick changes to, or print any form at the appropriate nursing station.

Randy McCleese, Director of Information Services says, "I estimate this implementation has reduced the unit secretary's time by an hour each day per nursing unit, which is a significant savings of time." In addition, replacing the embossers and patient ID card printers has saved the hospital thousands of dollars in maintenance costs. Now St. Claire is operating more smoothly than ever, and saving money at the same time.

St. Claire Medical Center chose FormsPartner to...

- **Print, produce, change, or easily merge patient data at the appropriate nursing station**
- **Reduce the unit secretary's time spent processing forms by an hour each day per nursing unit**
- **Save thousands of dollars in maintenance costs by replacing their embossers and eliminating pre-printed forms**