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Case Study:
Secure Print Solutions



CASE STUDY



Alabama WIC chooses FormsPartner® and Source Technologies' MICR printers to save time and money managing vouchers

About The Customer

The State of Alabama provides Women, Infant and Children (WIC) services to thousands of families every year. As part of the program, food vouchers are distributed to qualified participants and used to purchase approved food and infant care products.

What We Found

WIC vouchers, like checks, contain a magnetic ink character recognition (MICR) line. Vouchers were printed on pre-printed stock at a central state office, then sorted and mailed to individual WIC offices where they were again sorted and filed. WIC participants could then come in and pick up their vouchers.

This system was very unsecure; blank vouchers could be pilfered, filled out, and then used, while completed vouchers could be stolen from the local offices. Postage fees for mailing vouchers and the hours spent sorting and filing in the state and local offices were also adding up in unnecessary time and money. Another issue was that approximately 20 percent of vouchers were never claimed. In addition to other costs, bank fees apply to every issued voucher, so Alabama WIC was losing money on unclaimed vouchers. The State of Alabama needed to simplify their current process and cut the risk of fraud.

Source Technologies' Solution

Alabama WIC selected FormsPartner to automate their voucher issuance process. FormsPartner is an easy-to-use server based electronic forms software application. It accepts data from a wide range of sources and merges it with the appropriate form, then outputs the completed form to printers and other devices throughout your organization.

Source Technologies' team of experts integrated FormsPartner with Alabama's AS/400-based accounting system. This now lets WIC employees call up a recipient's account online and print vouchers directly from the accounting system on blank stock, including identifying account number, logo, variable data, MICR line and authorized signature. Additionally, deploying Source Technologies' secure MICR laser printers in each office let WIC staff print vouchers locally in each office, on-demand.

Using Source Technologies voucher printing system, Alabama WIC has eliminated pre-printed vouchers, voucher storage, handling labor, postage, and wasted bank fees. And with the security provided by FormsPartner and Source Technologies' MICR printers, they have eliminated voucher fraud. All of this has saved them time and money that can be redirected to serving the women and children of Alabama.

Alabama WIC chose Source Technologies' MICR printers because the solution...

- Streamlines their voucher distribution process and virtually eliminates voucher fraud
- Integrates easily with their accounting system
- Saves money by eliminating unnecessary storage, handling, postage, and printing of pre-printed vouchers